

F A L K E

FALKE KGaA – Oststraße 5 – 57392 Schmallenberg

Order number: _____

Complaint: Yes No

Ticket number: _____

Return slip

If you would like to return an item, please complete this returns slip and follow the instructions under "Quick guide to returns". If you would like to exchange an item, please then place a new order for the desired item at FALKE.com.

Product no.	Product description	Size	Reason

Reasons for return:

- | | | | |
|-----------------------|-------------------|---------------------------|------------------|
| 1 Don't like the item | 3 Item too small | 5 Delivery too late | 7 Incorrect Item |
| 2 Item too big | 4 Value for money | 6 Different to item shown | 8 Faulty item |

***If the item is faulty: whereabouts is the fault? (mandatory):** _____

Telephone number / e-mail address for possible queries: _____

Quick guide to returns:

1. Enter contact details, order number and reason for return (number) (ticket number if available)
2. Pack up the item incl. return slip
3. Create free return label at the FALKE returns portal
4. Stick on the return label and take the parcel to your nearest Deutsche Post branch
5. For an exchange, please place a new order for the desired item at FALKE.com